

**Southeastern Regional MH/DD/SAS
Provider Community Meeting Minutes
September 7, 2005**

Providers Present: 60

LME Staff Present: 16

Gary Allen, Contracts Manager asked that all in attendance introduce themselves. Gary announced that the new service definition implementation date has been postponed and that the LME will be issuing another addendum for services. The addendums will most likely be extended through December 31, 2005. He announced that even though the service definition implementation date has not been set yet, the endorsement process will continue. Gary informed the providers that there were some very important web links on the back of the agenda. These links will provide important information regarding new proposed residential rates for level III and IV facilities, proposed new residential rules, NC Council 2005 conference on organizational leadership to be held 11-30-05 through 12-02-05 in Pinehurst, letter of support memorandum for residential services and NC Medicaid Bulletin 9. The new date for the first phase has been changed to September 1, 2005 to November 30, 2005. Gary informed the providers that 40 applications have gone out and 3 application packets have been received. He also indicated that there were some questions as to whether the core rules self-study has to be submitted with the endorsement applications. The LME will be receiving some clarification on this issue shortly. A RFP for PSR will be re-issued on September 9, 2005. It should also be available on the LME's website on that date also. The submission date for the RFP will be October 17, 2005. The preproposal conference will be held on September 26, 2005 at 2:00 pm. All potential bidders are required to attend the preproposal conference. The contract will be issued January 1, 2006. The contract will run through June 30, 2006, however it will be renewable.

Gary went over the state requirement of LME's issuing a letter of support for new residential treatment facilities. He said at the present time based on our needs assessment the LME is not issuing any letter of support for any facilities other than for a level IV facility. He indicated that the LME has issued a letter of support for a provider who is currently in the process of opening a 9 bed Level IV facility. The LME currently contracts for 144 (5600's) 160 (Level III's) and 100 plus (Level II's) not including the direct enrolled providers. Gerard Jordan of Corpus Christi Residential Services asked if the needs assessment would be made available to the providers. The outcome of the needs assessment can be made available. Mr. Jordan also asked if other providers could request a letter of support from the LME to open a Level IV facility, just in case the current provider's application fell through?

Gary reminded the providers of the fall FARO conference to be held September 18 – 21, 2005 in Asheville, NC.

Sandra Johnson, CAP Coordinator went over the CAP MR/DD waiver transition enrollment. She said that 261 consumers have transitioned into new waiver that went into effect September 1, 2005. She said that her department is still working on updating some service orders. She said that cost summaries would no longer be sent to providers. She said that all providers must become familiar with the new service definitions. She said that the CAP service definition manual is available on the division's website.

Gary asked if the providers were satisfied with the current format of the monthly meeting or if they would like to develop the agenda and facilitate the meeting. With a show of hands it was unanimously decided to stay in the same format. He also informed the providers that there was a direct e-mail address to provider relations at providerrelations@srmhc.org. Any issues that providers feel need to be address can be forwarded to this address. Sheila Beatty, Program Assistant will review the e-mails daily and in her absence any one from Provider Relations will have access to the e-mails.

Gary also went over the criteria for endorsement including the core study, service specific checklists and personnel and client rights checklists that will be utilized by the quality assurance specialists during their site visits.

Gary went over some answers to some questions that were asked by some providers previously. Additional SNAP training will be provided, call 272-6514 for the time and date. Train the trainers PCP training will be held also.

Shirley Townsend went over some of the areas that were out of compliance in the recent Medicaid audit. She said that the auditors went word for word on Service Records Manual when reviewing charts. The auditors looked at service notes, staff qualifications, service plan reviews, incident reporting, etc. Shirley also reminded providers that substance abuse clients must have a signed release in order to release information and that Medicaid appeals letters go out to consumers within 10 business days.

Jeanette Jordan-Huffam informed the providers that Dominion Diagnostic, a drug testing company would be holding a luncheon on Thursday, September 8, 2005 at 11:30 am at the LME. All providers interested in attending the luncheon should see Jeanette after the meeting. She also went over the diversion law with the providers in attendance. She mentioned that those providers who provide substance abuse treatment should be aware that there is a Medicaid audit sheet on the website. Providers should print this tool and use it

Gary turned the meeting over to the floor. Andy Anderson of Community Innovations asked input from the providers regarding criminal background checks, healthcare registry and recommendation for good financial software. There was also a question about providers has access to the provider profiles that are on the LME's internal drive.

Gary thanked New Directions Group Care Management for providing refreshments. The meeting was adjourned at 3:15 pm. The next meeting is scheduled for Wednesday, October 5, 2005 at 1:30 pm.

Submitted by,

Sheila Beatty
Program Assistant