

**Southeastern Regional MH/DD/SAS
Provider Community Meeting Minutes
August 3, 2005**

Providers Present: 59

LME Staff Present: 11

Gary Allen, Contracts Manager announced that he had questions from providers on how to access the LME's psychiatric services. He informed them that the service could be accessed through the five contracted case management providers during the study. If the consumer is not involved in case management they must go through STR. There was some discussion as to the process for referring consumers back through STR for psychiatric services. Gary informed the providers that the endorsement process has begun. The first phase that includes Community Support, Community Support Team, Diagnostic Assessment, Mobile Crisis, Intensive In-Home and Multi-Systemic Therapy will not be billable unless providers have been endorsed. The LME has received 38 requests for endorsement applications. Of those thirty-eight, four providers are requesting to be endorsed for services only. The endorsement for services cannot be completed until the corporate endorsement has been done. Gary went over the timelines for the endorsement application process and referred providers to Communication Bulletin #44 on the division's website. Gary also informed providers that he couldn't go over endorsement information before submission to see if everything is okay. This will be done when the application is formally submitted. (Timeline check list – handout)

Gary announced that the August 2005 North Carolina Medicaid Bulletin has some information on DD/MR Targeted Case Management, training regarding Enhanced Mental Health Services, and some information in response to questions on Outpatient Behavioral Health Services. He informed providers that there were handouts available, however they can visit DMA's website to access a complete copy of the bulletin at www.dhhs.state.nc.us/dma. Gary mentioned that the LME has made available to providers on-line endorsement training. E-mail will be going out to providers within the next couple of days with the instructions on how to access the training. Gary announced that the fall FARO conference will be held September 18 – 21, 2005 in Asheville, NC. Anyone interested in attending the conference should get with Gary after the meeting for a registration form. He also mentioned that for providers who are doing assessments for children and adolescents that Laura Smith-Allen would provide some training on how to complete the CAFAS. Those providers should see Gary after the meeting.

Jeanette Jordan-Huffam, Service Management Division Director spoke with the providers about In-patient Substance Abuse Admission/Referral Procedure for those providers who do assessments for substance abuse consumers that are in need of ASAM level 3.7, which is the regional ADAT program. Last fiscal year this area program ran out of bed allocation days. This cost the area program \$500 per day whenever there are no more beds. The LME must make sure that the allotted beds lasts until the end of the fiscal

year. She said that when providers call Service Management for authorization to Walter B. Jones, they would be asked what steps have been taken to divert the consumer from the state hospital. Jeanette asked Leslie Epps to go over the Referral Procedure to Walter B. Jones again. Jeanette mentioned that Day-By-Day is also available for referrals and briefly went over the process for them.

Jeanette also mentioned to providers that for consumers who they are asking to be authorized for IPRS dollars to please make sure that they do not qualify for Medicaid first. There was also a discussion about providers using the LME's doctors for service orders.

Tammy Oxendine, Quality Assurance Specialist went over the process for Provision of Services and Notification of Out of Home Community Placement for Children/Adolescents. Tammy explained that while monitoring she is finding that some consumers have been placed out of their catchment area without the host LME being notified. She explained that the rules state that there should be communication between the two LME's to identify when this is happening. It is the responsibility of the case manager to make sure the Home/Host Agreements are completed and sent to the LME. Tammy informed providers that if they have a problem with this to let provider relations know.

Kathy Baker, Planning and Collaboration Director informed the providers that there would be a stakeholders meeting on Thursday, August 18, 2005, 10:00 am to be held in the auditorium at the area office. Local stakeholders meetings will be held in November. For the last year the LME has been having general stakeholders meetings as well as local stakeholders meetings in the four counties. She said that stakeholders are primarily consumers, family members of consumers, interested citizens, DSS, Vocational Rehabilitation, Sheriff, county managers, town managers, police departments or anyone interested in mental health services and reform.

Jeff Wilt from WilData Systems Group provided a demonstration on his e-CMIS Software to interested providers immediately following the meeting.

Gary thanked New Directions of Columbus County and New Directions Group Care Management for providing refreshments. The meeting was adjourned at 3:00 pm. The next meeting is scheduled for Wednesday, September 7, 2005 at 1:30 pm.

Submitted by,

Sheila Beatty
Program Assistant