

**NC Division of Mental Health, Developmental Disabilities and Substance Abuse Services
Revisions made to CAP-MR/DD Comprehensive Waiver Manual and
Supports Waiver Manuals from the original posting to 7/22/10 release.**

Overall the revisions made to both manuals were minor in terms of content. The revisions were an attempt to ensure consistency between the Manuals and the Clinical Policy.

Clarification was added regarding who receives the formal denial letter concerning LOC and UR decisions. These changes can be found in:

- Section 2.3 regarding appeals and level of care decisions,
- Section 3.10.5 regarding UR vendor mailing denial letter in connection with any reduction, denial or suspension in requested services, and
- Appendix J

In Section 4, Services; statements were added to some of the service definitions in adding clarification to items listed under Service Limitations. Statements previously included in some of the service definitions were relocated within the service definition to ensure that the statements would be under the heading of Service Limitations.

The following changes can be found within the definitions:

- **Respite Nursing Level**-Additional language was added to ensure agreement with the definition as printed in the Clinical Policy.
- **Respite**-the statement listed under the Additional Guidance was revised to restate the hour limitation.
- **Specialized Equipment**-Additional language added in regard to car safety seats.
- **Vehicle Adaptations**-Additional language added under the Service Limitations heading.
- **Home Modifications**-Additional items listed under Service Limitations for (i.e. finishing basements and elevators).
- **Individual Caregiver Training**- Additional language added to clarify when the service may and may not be used in relation to other waiver services.

Language was updated throughout manuals regarding the issuance of Medicaid cards (Section 6.3).

The LME Directory was also updated to reflect recent changes.

Changes made to UR Guidelines regarding tables with information for Home Supports and Residential Supports. For hours of direct contact requirement, a reference was inserted to refer the reader to the corresponding Home Supports and Residential Supports grids.