



**North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

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Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Michael Moseley, Director

September 14, 2005

To: Community MH/DD/SAS Providers
From: Mike Moseley
Re: Community Provider Survey: September 2005

The North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services would like to hear from our community service providers about the challenges, concerns, and opportunities that you are currently experiencing, as well as what assistance the state could offer to encourage the growth of viable local service communities.

You are invited to complete an automated web-based survey to assist us in this process. This survey may be accessed at <http://www.surveymonkey.com/s.asp?u=349161320237>. We are requesting that you provide us with your responses as soon as possible, but in any event, no later than 5:00 pm on Friday, October 7. The Division will use the results of this survey to inform our current efforts and to plan future initiatives to assist with the successful transformation of the MH/DD/SA service system.

For any community providers who do not have access to the web, please find enclosed a Word document version of this survey that may be submitted directly to Daisy Adams by e-mail at Daisy.Adams@ncmail.net, by fax to (919) 715-2772, or by surface mail to Daisy Adams, Administrative Assistant, Quality Management Team, 3004 Mail Service Center, Raleigh, NC 27699-3004. A copy of this survey is also posted on the Division's web site at <http://www.dhhs.state.nc.us/mhddsas/announce/index.htm>.

Your survey responses may be submitted either anonymously or confidentially. In either circumstance, we appreciate your candor, and we will not share your individual responses with others outside of the Division. We do, however, encourage you to include your contact information on this survey to assist us in communicating with you in the future.

Should you have any questions about this survey, please feel free to contact our staff as follows: Daisy Adams, Administrative Assistant at Daisy.Adams@ncmail.net or (919) 733-0696, Shealy Thompson, Quality Management Team Leader at Shealy.Thompson@ncmail.net or (919) 733-0696, or Spencer Clark, Assistant Chief, Community Policy Management Section, at Spencer.Clark@ncmail.net or (919) 733-4670. Thank you in advance for your contributions to this survey.

Enclosure

Cc: Secretary Carmen Hooker Odom
Allen Dobson, M.D.
DMH Executive Leadership Team
DMH Management Leadership Team
State Facility Directors
Carol Duncan Clayton
Patrice Roesler
MH Commission Chair
Coalition 2001 Chair



State CFAC Chair

